

Dr Muhammad Ehsanul Hoque

RESEARCH AND PUBLICATIONS

Published articles: (SAPSE accredited)

1. Dawad S, Hoque M. Employees' awareness, attitudes and utilisation of an Employee Wellness Programme in a financial services company in South Africa. *Occupational Health Southern Africa*, 2016; 22(6): 2-5.
2. Peter KM, Hoque M. Factors affecting the sustainability of independent financial planners in KwaZulu-Natal Province, South Africa. *Journal of Contemporary Management*, 2016; 13: 556-577.
3. Cameron J, Hoque M. SME owners and debt financing: Major Challenges for emerging market. *Corporate Ownership & Control*, 2016; 13(4).
4. Srikiisoon S, Hoque M. Contact lenses as a vehicle to grow the optometric industry in South Africa. *Journal of Contemporary Management*, 2016; 13: 1185-1203.
5. Hoque ME. Investigating leadership practices in retail banking in South Africa: a case study of Nedbank. *Banks and Bank Systems*, 2016; 11(3).
6. Chaponda A, Hoque ME, Zungu L. Factors influencing HIV-positive mothers to choose to use the flash-heat process of heating breast milk in South Africa. *Biomedical Research* 2016; 27(4): 1205-1211.
7. Hoque ME. Factors influencing the recommendation of the Human Papillomavirus vaccine by South African doctors working in a tertiary hospital. *African Health Sciences* 2016; 16(2): 567-575.
8. Sitharam S, Hoque M. Factors affecting the performance of small and medium enterprises in KwaZulu-Natal, South Africa. *Problems and Perspectives In Management*, 2016; 14(2): 277-288.
9. Komarasamy J, Hoque ME. Factors affecting the sustainability of the South African automotive component industry. *Journal of Contemporary Management*, 2015; 12: 974-998.
10. Hoque ME. Acceptability of human papillomavirus vaccination among university academics of the University of KwaZulu-Natal, in South Africa. *South African Family Practice*, 2015; 1(1): 1-4.
11. Pillay K, Hoque M. Enhancing communication between management and employees at a storage organisation in the freight industry. *Problems and Perspectives in Management*, 2015; 2.
12. ME Hoque. Knowledge regarding HIV/AIDS and views on HIV testing before marrying migrant workers among rural higher secondary school students in Bangladesh. *Biomedical Research-India*, 2015; 26(3): 575-579. (Impact factor: 0.236)
13. Chauke TM, Van der Heever H, Hoque ME. Alcohol use amongst learners in rural high school in South Africa. *African Journal of Primary Health Care and Family Medicine*, 2015; 7(1), Art. #755.

14. Hoque Muhammad, Van Hal Guido. The knowledge about, beliefs and attitudes of medical students regarding vaccination against the human papillomavirus, in South Africa: A Cross-Sectional Study. *Biomedical Research-India*, 2015; 26(1): 65-70. (Impact factor: 0.236)
15. Shanaz Ghuman, Muhammad Hoque. Effect of religious beliefs on substance use among South African high school students. *Southeast Asian Journal of Tropical Medicine and Public Health*, 2015; 46(2): 346-353. (Impact factor: 0.55)
16. Muhammad Ehsanu Hoque, Shanaz Ghuman, Roger Coopoosmay, Guido Van Hal. Cervical Cancer Screening among University Students in South Africa: A Theory Based Study. *PLoS ONE*, 2014; 9(11): e111557. doi:10.1371/journal.pone.0111557. (Impact factor: 3.234)
17. Muhammad Ehsanul Hoque, Guido Van Hal. Acceptability of Human Papillomavirus Vaccine: A Survey among Master of Business Administration Students in KwaZulu-Natal, South Africa. *BioMed Research International*, Volume 2014, Article ID 257807. (Impact factor: 2.706)
18. ME Hoque, OA Towobola, TJ Mashamba, T Monokoane. Comparison of adverse pregnancy outcome between teenage and adult women at a tertiary hospital in South Africa. *Biomedical Research-India*, 2014; 25(2): 167-172. (Impact factor: 0.236)
19. M. E. Hoque, S. Monokoane, G. Van Hal. Knowledge of and attitude towards human papillomavirus infection and vaccines among nurses at a tertiary hospital in South Africa. *Journal of Obstetrics and Gynaecology*, 2014; 34: 182-186. (Impact factor: 0.604)
20. A Kader, ME Hoque, D Rampersad. Managers' views regarding optimisation of local content in the automotive component industry in KwaZulu-Natal. *Journal of Contemporary Management*, 2014; 11: 637-653.
21. Edward Hank, Muhammad Ehsanul Hoque, Lindiwe Zungu. Cervical precancerous lesions and cancer among patients seen in the Gynaecology Outpatient Department at a tertiary hospital in South Africa. *Asian Pacific Journal of Cancer Prevention* 2013; 14(8): 4903-4906.
22. M.E. Hoque, T. Ntsipe, M. Mokgatle-Nthabu. Awareness and practices of contraceptive use among university students in Botswana. *SAHARA-J: Journal of Social Aspects of HIV/AIDS: An Open Access Journal* 2013; 10(2): 83-88. DOI: 10.1080/17290376.2013.869649. (Impact Factor: 1.109)
23. Muhammad Ehsanul Hoque, Shanaz Ghuman, Guido Van Hal. Human Papillomavirus Vaccination Acceptability among Female University Students in South Africa. *Asian Pacific Journal of Cancer Prevention*, 2013; 14(8): 4865-4869. (Impact factor: 1.50)
24. Akram Zaman, Muhammad Ehsanul Hoque. Female Role Perception, Emotional Intelligence and Interpersonal Problem among grade 9 and 10 students from Dhaka, Bangladesh: a comparative study. *Gender & Behaviour*, 2013; 11(2): 5455-5463.
25. V. Lukhozi, M. E. Hoque, H. Heever. Utilization of Oral Hygiene Expanded Functions among Oral Hygienists in Public Health Services in South Africa. *Journal of Human Ecology*, 2013; 43(3): 281-285.
26. A Mohammed, Lindiwe Zungu, ME Hoque. Wastewater and solid waste disposal patterns of Dukem town households in Ethiopia. *The Southern African Journal of Epidemiology and Infection*, 2013; 28(2): 106-111.

27. C D Aniji, O A Towobola, M E Hoque, T J Mashamba, S Monokoane. Impact of antiretroviral therapy on pregnancy outcomes. *South African Journal of HIV Medicine*, 2013;14(4):176-178. DOI:10.7196/SAJHIVMED.834
28. Kagasi, L.V, Zungu, L. Hoque, M.E. Factors influencing the quality of patient data captured by nurses for the tuberculosis control programme in Oshakati District, Namibia. *Health SA Gesondheid*, 2013; 18(1): Art. #628, 7 pages. [http:// dx.doi.org/10.4102/hsag.v18i1.628](http://dx.doi.org/10.4102/hsag.v18i1.628)
29. Naidoo U, Zungu L, Hoque ME. Awareness, utilization and attitudes towards emergency contraception among women attending at a primary health care clinic in Durban, South Africa. *Biomedical Research-India*, 2013; 24(3): 341-346. (Impact factor: 0.236)
30. A. J. Lopang, M. E. Hoque, H. Heever. Factors of Non-acceptance of the Routine HIV Test among Patients Attending a District Hospital in Botswana. *Studies on Ethno-Medicine*, 2013; 7(1): 7-11.
31. S Madiba, ME Hoque, R Rakgase. Musculoskeletal disorders among nurses in high acuity areas in a tertiary hospital in South Africa. *Occupational Health Southern Africa*, 2013; 19(1): 20-23.
32. Chetty D, Hoque ME. Effectiveness of a nurse facilitated cognitive group intervention among mild to moderately-depressed-women in KwaZulu-Natal, South Africa. *African Journal of Psychiatry*, 2013; 16(1): 29-34.
33. Al Mohammed, LI Zungu, ME Hoque. Access to Safe Drinking Water and Availability of Environmental Sanitation Facilities among Dukem Town Households in Ethiopia. *Journal of Human Ecology*, 2013; 41(2): 131-138
34. Hoque ME. Awareness of cervical cancer, Papanicolau's smear and its utilization among female, final year undergraduates in Durban, South Africa. *Journal of Cancer Research and Therapeutics*, 2013; 9: 25-8.
35. D Chetty, ME Hoque. Effectiveness of a Volunteer-Led Crafts Group Intervention amongst Mild to Moderately Depressed Indian Women in KwaZulu-Natal, South Africa. *Gender & Behaviour*, 2012; 10(2): 4914-4925.
36. ME Hoque, T Ntsipe, M Mokgatle-Nthabu. Sexual Practices among University Students in Botswana. *Gender & Behaviour*, 2012; 10(2).
37. Hoque ME, Ghuman S. Knowledge, practices, and attitudes of emergency contraception among female university students in KwaZulu-Natal, South Africa. *PLoS ONE*, 2012; 7(9): e46346: doi:10.1371/journal.pone.0046346. (Impact factor: 3.73)
38. MT Magoro, ME Hoque, H van der Heever. ART patients' satisfaction level regarding comprehensive HIV and AIDS care management and antiretroviral treatment programme in Pretoria. *The Southern African Journal of Epidemiology and Infection*, 2012; 27(2): 71-75.
39. ME Hoque. Advanced maternal age and outcomes of pregnancy: A retrospective study from South Africa. *Biomedical Research-India*, 2012; 23(2): 281-285.
40. V Lukhozi, ME Hoque, H Heever. Knowledge and utilisation of expanded functions of oral hygiene and barriers to successful implementation in public healthcare services in Gauteng. *The Southern African Journal of Epidemiology and Infection*, 2012; 27(3): 126-129.

41. ME Hoque, S Ghuman. Contraceptive practices in the era of HIV/AIDS among university students in South Africa. *SAHARA-J: Journal of Social Aspects of HIV/AIDS: An Open Access Journal*, 2012; 9(1): 15-19.
42. Muhammad Hoque, Shanaz Ghuman. Do Parents Still Matter Regarding Adolescents' Alcohol Drinking? Experience from South Africa. *International Journal of Environmental Research and Public Health*, 2012; 9: 110-122; doi:10.3390/ijerph9010110.
43. M. Hoque, M. E. Hoque. Knowledge of Danger Signs for Major Obstetric Complications Among Pregnant KwaZulu-Natal Women: Implications for Health Education. *Asia-Pacific Journal of Public Health*, 2011; 23(6): 946 - 956. Doi:10.1177/1010539511428698.
44. C Lesedi, ME Hoque, B Ntuli-Ngcobo. Investigating user-friendliness of the sexual and reproductive health services among youth in Botswana. *Southeast Asian Journal of Tropical Medicine and Public Health*, 2011; 42(6): 1431-1443. (Impact Factor: 0.602)
45. ME Hoque. Sexual practices among male undergraduate students in KwaZulu-Natal, South Africa. *The Southern African Journal of Epidemiology and Infection*, 2011; 26(3): 157-160.
46. C. Lesedi, M. E. Hoque, B. Ntuli-Ngcobo. Youth's Perception towards Sexual and Reproductive Health Services as Family Welfare Association Centres in Botswana. *Journal of Social Science*, 2011; 28(2): 137-143.
47. A.J. Lopang, M.E. Hoque, H. Van Der Heever. Patients' Attitudes Towards Routine HIV Testing at Athlone Hospital, Botswana. *Africa Journal of Nursing and Midwifery*, 2011; 13(1): 14-21.
48. ME Hoque, S Ghuman. Sexual behaviour and knowledge regarding sexually transmitted infections among undergraduate students in Durban, South Africa. *Gender and Behaviour*, 2011; 9(1): 3710-3728.
49. OO Oyefeso, SE Madiba, ME Hoque. Prevalence and profile of injuries in Khorixas District Hospital, Namibia. *The Southern African Journal of Epidemiology and Infection*, 2011; 26(2): 83-87.
50. Bamidele AR, Hoque ME, Van der Heever H. Patient satisfaction with the quality of care in a primary health care setting in Botswana. *South African Family Practice*, 2011; 53(2): 170-175.
51. HN Niiikondo ME Hoque, B Ntuli-Ngcobo. Home Based Caregivers' Knowledge Regarding Anti-Retroviral Therapy in Namibia. *Southeast Asian Journal of Tropical Medicine and Public Health*, 2011; 42(2): 410-416. (Impact factor: 0.602)
52. RG Madale, ME Hoque, H van der Heever. A profile on health status and medical conditions of patients staying longer than the set norm at a district hospital in South Africa. *The Southern African Journal of Epidemiology and Infection*, 2011; 26(1): 30-32.
53. CM Ibekwe, ME Hoque, B Ntuli-Ngcobo. Perceived benefits of cervical cancer screening among women attending Mahalapye district hospital, Botswana. *Asian Pacific Journal of Cancer Prevention*, 2010; 11: 1021-1027.
54. CM Ibekwe, ME Hoque, B Ntuli-Ngcobo. Perceived susceptibility of cervical cancer screening among women attending Mahalapye district hospital, Botswana. *The Southern African Journal of Epidemiology and Infection*, 2010; 25(2): 16-21.
55. Muhammad Ehsanul Hoque. Cervical cancer awareness and preventive behaviour among female university students in South Africa. *Asian Pacific Journal of Cancer Prevention*, 2010; 11: 127-130.

56. ME Hoque, CM Ibekwe, B Ntuli-Ngcobo. Screening and perceived severity of cervical cancer among women attending Mahalapye district hospital, Botswana. *Asian Pacific Journal of Cancer Prevention*, 2009; 10: 1095-1100.
57. ME Hoque, M Hoque, SB Kader. Prevalence and experience of domestic violence among rural pregnant women in KwaZulu-Natal, South Africa. *The Southern African Journal of Epidemiology and Infection*, 2009; 24(4): 34-37.
58. Ehsanul Hoque, A.K. Monjurul Hoque. Knowledge of and attitude towards cervical cancer among female university students in KwaZulu-Natal, South Africa. *The Southern African Journal of Epidemiology and Infection*, 2009; 24(1): 21-24.
59. Hoque M, Hoque E, Kader SB. Risk factors for anaemia in pregnancy in rural KwaZulu-Natal, South Africa: Implication for health education and health promotion. *South African Family Practice*, 2009; 51(1): 1-6.
60. Monjurul Hoque, Ehsanul Hoque, Suriya Bibi Kader. Evaluation of cervical cancer screening program at a rural community of South Africa. *East African Journal of Public Health*, 2008; 5(2): 111-6.
61. Hoque AKM, Hoque E, Kader SB. Audit of antenatal care in a rural district of KZN. *South African Family Practice*, 2008; 50(3): 60-66.
62. A.K. Monjurul Hoque, Ehsanul Hoque, Suriya B Kader. Pregnancy complications of grandmultiparity at a rural setting of South Africa. *Iranian Journal of Reproductive Medicine*, 2008; 6(1): 25-31.
63. Hoque M, Kader, SB, Hoque E. Prevalence of anaemia in pregnancy in the Uthungulu health district of KwaZulu-Natal, South Africa. *South African Family Practice*, 2007; 49(6): 16-20.

NON-SAPSE accredited

1. A Mohammed, L Zungu, ME Hoque. Attitudes and willingness of nursing students towards caring for patients infected with HIV in South Africa. *Ife Psychologia*, 2012; 20(2): 12-20.
2. Abdullahi R. Bamidele, Muhammad E. Hoque, Hendry Van der Heever. Patient Satisfaction and Factor of Importance in Primary Health Care Services in Botswana. *African Journal of Biomedical Research*, 2011; 14: 1-7.
3. Hileni Niikondo, Muhammad Hoque, Busi Ntuli-Ngcobo. Knowledge regarding HIV/AIDS among home-based caregivers in Namibia. *Journal of Public Health in Africa*, 2011; 2: e6.
4. C M Ibekwe, M E Hoque, B Ntuli-Ngcobo. Perceived barriers of cervical cancer screening among women attending Mahalapye district hospital, Botswana. *Archives Of Clinical Microbiology*, 2011; 2(1): 4
doi: 10:3823/222
5. ME Hoque, MF Al Banna. Perception and awareness of Bangladeshi urban people on climate change and its impact on food security. *International Journal of Applied Agricultural Research*, 2010; 5(4): 441-454.
6. Monjurul Hoque, Ehsanul Hoque, Suriya Bibi Kader. Injury profile in KwaZulu-Natal, South Africa: Implication for Prevention. *Orient Medical Journal Jan-December*, 2007; 19: 1-4.

7. Hoque M, van Den Heuvel M, Hoque E. Evaluation of mother-to-child HIV transmission program in rural Kwazulu-Natal, South Africa. *Clinics in Mother and Child Health*, 2007; 4(2): 753-762.
8. A.K. Monjurul Hoque, Suriya B Kader, Ehsanul Hoque, Charles Mugero. Prevalence of Anaemia in Pregnancy at Greytown, South Africa. *Tropical Journal of Gynaecology*, 2006; 23(1).

Research Presentation

1. Hoque Muhammad. Factors Influencing the Recommendation of the Human Papillomavirus Vaccine by South African Doctors working in a Tertiary Hospital. IARC 50th Anniversary Conference. *Global Cancer: Occurance, Causes, and Avenues for prevention*, Centre des Congress, Lyon-France, 7-10 June 2016.
2. Muhammad Ehsanul Hoque, David Kyle Pillay. Enhancing communication between management and employees at a storage organisation in the freight industry. 12th Association of Business Communication conference, 6-8th January 2016, Cape Town, South Africa.
3. Muhammad Hoque. Factors Influencing the Recommendation of the Human Papillomavirus Vaccine by South African Doctors. Invited speaker at the 2015 Vaccine Summit, 13-15 October 2015, Cineworld: The O2, Peninsula Square, London, United Kingdom.
4. Muhammad Ehsanul Hoque, Van Hal Guido. Acceptability of human papillomavirus vaccine: a survey among master of business administration students in KwaZulu-Natal, South Africa. 4th International Conference on Vaccines & Vaccination, 24-26 September 2014, Valencia, Spain.
5. Muhammad Ehsanul Hoque, Shanaz Ghuman, Roger Coopoosmay, Guido Van Hal. Cervical cancer screening among university students in South Africa: a theory based study. *Multinational Association of Supportive Care in Cancer Conference*, 26 – 28 June 2014, Miami, USA.
6. Edward Hank, Muhammad Hoque. Cervical precancerous lesions and cancer among patients seen in the Gynaecology Outpatient Department at a tertiary hospital in South Africa. *Multinational Association of Supportive Care in Cancer Conference*, 27 – 29 June 2013, Berlin, Germany.
7. Ntsipe T, Hoque ME, Mokgatle-Nthabu M. Contraceptives awareness and sexual practices among university students in Botswana. *International Union against Sexually Transmitted Infections World Congress 2012*, 15 – 17 October 2012, Melbourne, Australia.
8. Muhammad Ehsanul Hoque. Awareness of cervical cancer, Papanicolau's smear and its utilization among female final year undergraduates in Durban, South Africa. *21st Asia Pacific Cancer Conference*, 10 – 12 November 2011, Kuala Lumpur, Malaysia.
9. CM Ibekwe, ME Hoque, B Ntuli-Ngcobo. Factors influencing cervical cancer screening uptake among women attending Mahalapye District Hospital, Botswana-Use of the Health Belief Model. *21st Asia Pacific cancer Conference*, 10 – 12 November 2011, Kuala Lumpur, Malaysia.

List of graduated student with the title of the dissertation/Thesis

Year 2014 (University of KwaZulu-Natal, Course work, Master of Business Administration)

- 1) Sibusiso Andrew Khathi. First Line Manager's perceptions of their changing role at Amalgamated Beverage Industries.
- 2) Jeffrey Komarasamy. The Factors Affecting the Sustainability of The South African Automotive Component Industry.
- 3) Siyabonga Prosperity Mbili. Employee Perception of Staff Training and Development within Royal Haskoning DHV (KZN Region).

Year 2015 (University of KwaZulu-Natal, Course work, Master of Business Administration)

- 4) Alsten Marigadu. The Strategic use of Succession Planning as a tool to maintain Competitive Advantage within the KwaZulu-Natal Non-Metro Areas: A Standard Bank Business Banking Division Case Study (**Cum Laude**).
- 5) Keith Miles Peter. Factors impacting the sustainability of independent Financial Planners in KwaZulu-Natal.
- 6) Sandesh Srikiissoon. The potential of contact lenses as a vehicle to grow the optometric industry in South Africa.
- 7) Sharmilee Sitharam. Factors affecting the performance of Small and Medium Enterprises within KwaZulu-Natal.
- 8) Suraya Dawood. Employees' awareness, attitudes and utilization of the Direct Axis Employee Wellness Programme.

Full Research, Master of Commerce in Leadership Studies

- 9) Kyle David Pillay. Enhancing communication between management and employees at the head office of a storage organisation in the freight industry.
- 10) Youkita Naidoo. The influence of the distance to running water or standing water bodies on rural household incomes.

Year 2016 (University of KwaZulu-Natal, Course work, Master of Business Administration)

- 11) Bechan Kajal. A comparison on Luxury Cosmetic Product purchasing patterns of consumer in Africa.
- 12) Busika Themba Reginald. An investigation into the best approach to the implementation of Basel II/III in Swaziland.
- 13) Cameron Jonathan Luke. A study to gain an understanding of the challenges faced by SME's in obtaining Finance.

- 14) Dlamini Phenduliwe. Employee Knowledge, Awareness and Perception about Employee Wellness Program in the Ministry of Health, Swaziland.
- 15) Dlamini Zenzele Henry. The impact of interest rate on loan payment and demand for credit: A case study for the Swaziland Development Finance Corporation (FINCORP).
- 16) Essop Ridwan. The impact of emotional intelligence on Employee motivation in the construction sector **(Cum Laude)**.
- 17) Grobbelaar Jozelle Angela. Factors for pursuing an MBA programme: The benefits of an MBA programme, graduates perspective.
- 18) Hodgon Victoria Margaret. The growth strategies of a global pharmaceutical company: A case study of Aspen Pharmacare Holdings Limited **(Cum Laude)**.
- 19) Jwara Nomthandazo Consolatrix. The impact of higher education on entrepreneurial intentions of polytechnic students in South Africa.
- 20) Mabele Samukelisiwe Euphrasia. An investigation of factors influencing employee participation in workplace safety programs, the case of ImproChem.
- 21) Matshika Mokhulu Lawrence. Financial management by the school principals in the Nkangala district of Mpumalanga Province of South Africa.
- 22) Mkhize Vukani Petrus. The branding of Private Health Care Service: Experience of General Practitioners in Private Medical Practice.
- 23) Mpanza Sanele Khangeziwe. The role of entrepreneurship within the MBA programme at UKZN.
- 24) Mqadi Nonhlanhla Precious. Economic cost and benefits of tracing South African medical students in Cuba.
- 25) Nare Thembelane Nkosini. A comparative evaluation of the factors that are influencing the sustainability of the SMME's that are run by the Pakistani nationals versus the Local nationals within the jurisdiction of the Nkomazi and Mbombela district of the Mpumalanga Province.
- 26) Nxele-Ngubane Sinempilo. Should companies be incentivized for HIV & AIDS Programs?
- 27) Pillay Amaren. UKZN employees' Perception of internal auditors.
- 28) Pillay Sagashen. The effects of change management on skills retention in a division of a multinational company.
- 29) Ragha Varsha. Evaluating job satisfaction of teachers in Durban central area.

Full Research, Master of Commerce in Leadership Studies

- 30) Mote Nonkululeko Nthabiseng. Role of small scale farmers in local economic development of the Darnell (Kwadukuza) region.

Year 2017 (University of KwaZulu-Natal, Doctoral graduates)

- 31) Peter Mamoneke Masegare. Critical analysis of corporate governance implementation and control systems within the municipal sector in Gauteng, South Africa
- 32) Vuyokazi Mthembu. Green Human Resource Management towards sustainable organizations: A case of KwaZulu-Natal higher education institutions

Year 2017 (University of KwaZulu-Natal, Course work, Master of Business Administration)

- 33) Ashley Haridas. Root cause analysis of Project Gate Review Failures when evaluated against a Project Lifecycle Process Methodology. (A Transnet Capital Projects Case Study) (Summa Cum Laude)
- 34) Mogantheran Naidoo. Reducing Youth Unemployment Beyond The Youth Wage Subsidy: A Study On Simtech Apprentices (Cum Laude)
- 35) Colleen Slindile Biyela. An evaluation of South African Business Schools' brand management strategies and its effect on students; (A case study of the UKZN GSB's MBA programme)
- 36) Ugandren Pillay. Evaluation of a Preventative Maintenance System at an Automotive Weld Plant
- 37) Samupindi Tendai. The influence of safety programs on employee behaviour and safety performance: A case of ArcelorMittal South Africa Newcastle Works.
- 38) Mayuri Pillay. Investigating the Relationship between Effective Leadership and Self-Awareness.
- 39) Thabile Joyful Mbambo. Customer Satisfaction and Loyalty: An application on FMCG Wholesalers
- 40) Nomusa Buthelezi. Water supply and sanitation service delivery challenges in South Africa: A case study of Adams Mission within the eThekweni Municipality
- 41) Nonhlanhla Crownia Nxumalo. An Assessment Of Service Quality and Customer Satisfaction at Ethekwini Municipality: Water and Sanitation Unit
- 42) Noxolo Tshutsha. Exploring factors affecting the attraction and retention of academic employees at the Durban University of Technology
- 43) Philani Shabalala. Demystifying The Use Of Contractor Employees In South Africa: A Case Study Of Eskom KZN OU
- 44) Rakshika Sibran. The Relationship Between Internal Communication and Employee Engagement at UKZN
- 45) Ravina Mahabeer. Managing Change as a result of restructures within Sturrock Grindrod Maritime (Pty) Ltd
- 46) Thulasizwe Ntuli. Evaluation of Retention Strategies at the University of KwaZulu-Natal: An Empirical Review of Academic Staff
- 47) Shane Thakurprasad. Job satisfaction in the operations department at Capital South Africa - Poplar Branch